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## HMRC Scams

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We are becoming aware of an increasing number of fraudulent calls, emails and visits from people pretending to be from HM Revenue & Customs.

HMRC will never email you to request personal information, payment information or notify you of a tax repayment, these will only ever be sent to you by letter. If you do receive an email and you are unsure whether it is from HMRC please do not click on any links and forward it to [phishing@hmrc.gsi.gov.uk](mailto:phishing@hmrc.gsi.gov.uk) as they will use this information to shut down these scams.

If you receive a suspicious phone call do not disclose any personal information over the phone, the people involved are getting more convincing and in some cases are threatening legal action. Always ask if you can call them back and then contact us. If you do call them back always call HMRC on one of the following genuine numbers and not the number you may have been given in the call:

- *Self-Assessment:- 0300 200 3310*
- *PAYE:- 0300 200 3200*
- *VAT:- 0300 200 3700*
- *National Insurance:- 0300 200 3500*

Should you accidentally divulge any personal information in an email or over the phone please contact us and let us know briefly what was disclosed as we will then be able to report this to HMRCs security team.

**If you are unfortunate enough to receive an unexpected visit from debt collectors purporting to be from HMRC, refuse entry and contact us immediately. HMRC will always contact you several times by letter to let you know that they are involving debt management services before sending anyone out.**

For more information on how HMRC deal with scams and examples of fraudulent emails please visit <https://www.gov.uk/government/publications/phishing-and-bogus-emails-hm-revenue-and-customs-examples/phishing-emails-and-bogus-contact-hm-revenue-and-customs-examples>.

Please do not hesitate to contact us should you have any queries.

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